

## IS BEING A PATIENT AND FAMILY ADVISOR RIGHT FOR YOU?

### You may be a good match if you:

- Speak up and share suggestions.
- Work well with people who may have differing opinions.
- Listen to what others have to say.
- Can focus and keep a good attitude during discussions.
- Are able to talk about your experiences as a patient or family member.
- Keep any information you may hear private and confidential.

## FOR MORE INFORMATION

Call: Kelly Thompson  
RN Case Manager  
(360)327-8225

Email: [kellyt@forkshospital.org](mailto:kellyt@forkshospital.org)

Applications can be submitted online  
through the hospital website:  
<https://www.forkshospital.org>

Or you can pick up an application from  
Human Resources at the hospital.

Deadline for application will be July 10,  
2019

*Together we can make a difference!*



**530 Bogachiel Way  
Forks WA 98331**

<https://www.forkshospital.org>

# Patient Advisory Council

*The Forks Community Hospital Patient  
and Family Advisory Council will be  
dedicated to enhancing health care for  
all patients with the patient at the center  
of all discussions.*



## WHAT IS A PATIENT AND FAMILY ADVISOR?

A patient and family advisor:

- Someone who wants to make a difference in patient care at Forks Community Hospital.
- Can give constructive feedback based upon a patient perspective.
- Is able to volunteer their time to work on projects.
- Can meet monthly for approximately 2 hours for meetings.

The Forks Community Hospital Patient & Family Advisory Council will consist of a mix of community members and staff, who will come together to enhance the overall patient experience at FCH.

## WHY SHOULD YOU BECOME A PATIENT AND FAMILY ADVISOR?

- You or your family members were treated at FCH and you thought there were things that we could have done better at that time.
- You have ideas to ensure that patients and their families are getting the best care possible.
- You would like to help us to improve patient safety and quality.

## WHO CAN BE A PATIENT AND FAMILY ADVISOR?

- We encourage anyone who has received care at Forks Community Hospital in the last 5 years.
- You do not need any special qualifications. Your experience as a patient is all we need!
- We welcome all cultures to participate.

## WHAT DO PATIENTS AND FAMILY ADVISORS DO?

- We encourage you to share your story.
- Participate in discussions groups.
- Give input on new forms, brochures, processes here at Forks Community Hospital.
- Keep updated on any upcoming projects and give feedback from a patient perspective.
- Review educational material and provide feedback.
- Meet once a month for 1-2 hours in the evening.

